

IAP Technical Annex 10

IAP actions summary



TA 2 – Addressing affordability and vulnerability

Ofwat action	How we have responded
SRN.AV.A1	Further information provided
SRN.AV.A2	Plan updated

TA 3 – Delivering outcomes for customers

Ofwat action	How we have responded
SRN.OC.A1	Accepted: Plan updated
SRN.OC.A2	Further information provided
SRN.OC.A3	Accepted: Plan updated
SRN.OC.A4	Accepted: Plan updated
SRN.OC.A5	Further information provided
SRN.OC.A6	Further information provided
SRN.OC.A7	Further information provided
SRN.OC.A8	Further information provided
SRN.OC.A9	Partially accepted: Plan updated
SRN.OC.A10	Further information provided
SRN.OC.A11	Further information provided
SRN.OC.A12	Further information provided
SRN.OC.A13	Further information provided
SRN.OC.A14	Partially accepted: Plan updated
SRN.OC.A15	Accepted: Plan updated
SRN.OC.A16	Further information provided
SRN.OC.A17	Accepted: Plan updated
SRN.OC.A18	Further information provided
SRN.OC.A19	Further information provided
SRN.OC.A20	Accepted: Plan updated
SRN.OC.A21	Further information provided
SRN.OC.A22	Further information provided
SRN.OC.A23	Further information provided
SRN.OC.A24	Further information provided
SRN.OC.A25	Further information provided
SRN.OC.A26	Further information provided
SRN.OC.A27	Further information provided
SRN.OC.A28	Further information provided
SRN.OC.A29	Partially accepted: Plan updated
SRN.OC.A30	Further information provided
SRN.OC.A31	Accepted: Plan not updated
SRN.OC.A32	Further information provided
SRN.OC.A33	Further information provided
SRN.OC.A34	Accepted: Plan updated
SRN.OC.A35	Accepted: Plan updated
SRN.OC.A36	Further information provided
SRN.OC.A37	Accepted: Plan updated
SRN.OC.A38	Further information provided
SRN.OC.A39	Further information provided
SRN.OC.A40	Further information provided
SRN.OC.A41	Further information provided

SRN.OC.A42	Further information provided
SRN.OC.A43	Further information provided
SRN.OC.A44	Accepted: Plan updated
SRN.OC.A45	Accepted: Plan updated
SRN.OC.A46	Further information provided
SRN.OC.A47	Further information provided
SRN.OC.A48	Accepted: Plan updated
SRN.OC.A49	Further information provided
SRN.OC.A50	Accepted: Plan updated
SRN.OC.A51	Further information provided
SRN.OC.A52	Further information provided
SRN.OC.A53	Accepted: Plan updated
SRN.OC.A54	Further information provided
SRN.OC.A55	Further information provided
SRN.OC.A56	Accepted: Plan updated
SRN.OC.A57	Accepted: Plan updated
SRN.OC.A58	Further information provided
SRN.OC.A59	Accepted: Plan updated
SRN.OC.A60	Accepted: Plan updated
SRN.OC.A61	Further information provided
SRN.OC.A62	Further information provided
SRN.OC.A63	Further information provided
SRN.OC.A64	Accepted: Plan updated
SRN.OC.A65	Further information provided
SRN.OC.A66	Further information provided
SRN.OC.A67	Further information provided
SRN.OC.A68	Further information provided
SRN.OC.A69	Further information provided
SRN.OC.A70	Accepted: Plan updated
SRN.OC.A71	Further information provided
SRN.OC.A72	Accepted: Plan updated
SRN.OC.A73	Further information provided
SRN.OC.A74	Further information provided
SRN.OC.A75	Further information provided
SRN.OC.A76	Further information provided
SRN.OC.A77	Accepted: Plan updated
SRN.OC.A78	Further information provided

TA 4 – Securing long-term resilience

Ofwat action	How we have responded
SRN.LR.A1	Accepted
SRN.LR.A2	Accepted
SRN.LR.A3	Accepted
SRN.LR.A4	Plan updated
SRN.LR.A5	Plan updated
SRN.LR.A6	Plan updated
SRN.LR.A7	Plan updated
SRN.LR.A8	Plan updated
SRN.LR.A9	Accepted

TA 5 – Targets, controls, markets and innovation

Ofwat action	How we have responded
SRN.CMI.A1	Plan updated
SRN.CMI.A2	Accepted
SRN.CMI.A3	Further information provided
SRN.CMI.A4	Plan updated
SRN.CMI.A5	Further information provided
SRN.CMI.A6	Further information provided
SRN.CMI.A7	Further information provided
SRN.CMI.A8	Further information provided
SRN.CMI.A9	Further information provided
SRN.CMI.B1a	Further information provided
SRN.CMI.B1b	Further information provided

TA 6 – Cost efficiency

Ofwat action	How we have responded
SRN.CE.A1	Plan updated: Partially Accepted
SRN.CE.A2	Plan updated
SRN.CE.A3	Accepted
SRN.CE.A4	Further information provided
SRN.CE.A5	Further information provided

TA 7 – Aligning risk and return

Ofwat action	How we have responded
SRN.RR.A1	Further information provided
SRN.RR.A2	Further information provided
SRN.RR.A3	Further information provided
SRN.RR.A4	Further information provided
SRN.RR.A5	Plan updated
SRN.RR.A6	Partially updated
SRN.RR.B1	Further information provided

TA 8 – Accounting for past delivery

Ofwat action	How we have responded
SRN.PD.A1	Plan updated
SRN.PD.A2	Plan updated
SRN.PD.A3	Further information provided
SRN.PD.A4	Plan updated
SRN.PD.A5	Accepted
SRN.PD.A6	Further information provided
SRN.PD.A7	Further information provided
SRN.PD.A8	Further information provided
SRN.PD.A9	Further information provided

TA 9 – Securing confidence and assurance

Ofwat action	How we have responded
SRN.CA.A1	Accepted
SRN.CA.A2	Accepted
SRN.CA.A3	Accepted
SRN.CA.A4	Accepted
SRN.CA.A5	Accepted
SRN.CA.A6	Accepted
SRN.CA.A7	Accepted
SRN.CA.A8	Further information provided
SRN.CA.B1	Financial model provided